

Fees and charges information - Pre-enrolment

<p>Compliance requirement</p> <p>5.3. Where the RTO collects fees from the individual learner, either directly or through a third party, the RTO provides or directs the learner to information prior to enrolment or the commencement of training and assessment, whichever comes first, specifying:</p> <p>a) all relevant fee information including: i) fees that must be paid to the RTO; and ii) payment terms and conditions including deposits and refunds;</p>	<p>SRTO 5.3 (a)</p>
<p>Course Information - Pre-enrolment information</p> <p>Where fees are collected from individual learners the following must be included in the enrolment interview.</p> <ul style="list-style-type: none"> • Tuition fees • Payment terms and conditions including deposits • Any charges for resources • Reference to government subsidy if appropriate 	<p>RTO administration</p>
<p>Learner Handbook - Pre-enrolment information</p> <p>This financial information is included in the Learner Handbook</p> <ul style="list-style-type: none"> • Refund policy and conditions for refund • Charges for re-assessment • Charges for re-issue of testamurs 	